

# pop&weasel Returns Form

Thank you for your Pop and Weasel purchase.

We want you to love your new shoes! If you find they are not quite right, we do offer returns. Please fill in the form below.

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Date:        /        /

Order Number: \_\_\_\_\_

OUR POSTAL ADDRESS

**Pop & Weasel Returns**  
**RE: (Insert your order number)**  
**Rosanna LPO**  
**PO Box 94**  
**Rosanna VIC 3084**

Once we have processed your return you will receive an email. We generally process returns within 5 days of receiving them. Please allow us a few extra days during public holidays and peak season.

QTY	PRODUCT NAME	SIZE	REASON CODE

**REASON FOR RETURN:**

1. Too big    2. Too small    3. Colour not as expected    4. Fit not as expected    5. Other

## RETURNS TERMS AND CONDITIONS

To be eligible for a refund the products you are returning must be:

- Purchased within the last 14 days
- Unworn, undamaged and unmarked
- In their original condition and
- In the original packaging and shoe box (we consider this part of the item)
- The purchaser is responsible for the cost of returning goods to Pop & Weasel. We cannot be responsible for goods damaged in return transit. Pop & Weasel recommends using a postage method which insures items in transit.

- Proof of purchase is required.
- Any refund will be credited back to your original method of payment.
- Pop and Weasel does not accept returns after 14 days from the date of purchase.
- We are able to facilitate exchanges. If you wish to change an item for another size, colour or style, please return the shoes to us at the above postal address. We always recommend emailing us at [hello@popandweasel.com](mailto:hello@popandweasel.com) to first confirm we have the style and size you request. We will put your new order aside and will post as soon we receive your returns.

For more information please see the returns and exchange section on [www.popandweasel.com](http://www.popandweasel.com)